

Appendix No.1 to the Policy related personal data processing in the Group of Companies

#### Information on personal data processed at the Group of Companies VOXYS

| List of processed PD                         | Ways of PD            | Term of PD          | Term of PD          |
|--|-----------------------|---------------------|---------------------|
|  | processing            | processing          | storing             |
| Purp   | ose of PD processing: |                     |                     |
|  | bookkeeping;          |                     |                     |
| Employees:                                   | automated             | according to the    | according to the    |
|  |                       | normative legal     | normative legal     |
| other:                                       |                       | acts regulating the | acts regulating the |
| Full name;                                   |                       | order of personal   | order of personal   |
| Job title;                                   |                       | data processing     | data storage (1C:   |
| Contact phones;                              |                       | (1C: Management     | Management of the   |
| Date of birth;                               |                       | of the Holding)     | Holding)            |
| Registration address;                        | non-automated         | according to the    | according to the    |
| Place of birth;                              |                       | normative legal     | normative legal     |
| Gender;                                      |                       | acts regulating the | acts regulating the |
| Citizenship;                                 |                       | order of personal   | order of personal   |
| SNILS (Insurance Number of Individual Ledger |                       | data processing     | data storage        |
| Account);                                    |                       |                     |                     |
| Data of personality identification document; |                       |                     |                     |
| Name of identity document issuing authority; |                       |                     |                     |
| Date of issue of identity document;          |                       |                     |                     |
| Residence address;                           |                       |                     |                     |
| TIN;   |                       |                     |                     |
| Information on education;                    |                       |                     |                     |
| Information on changing name;                |                       |                     |                     |
| Payroll number;                              |                       |                     |                     |
| Type of work;                                |                       |                     |                     |
| Details of the employment contract;          |                       |                     |                     |
| Profession;                                  |                       |                     |                     |

| Length of service;<br>Marital status;<br>Date of registration on the place of residence;<br>Information on hiring and transfers to other<br>positions;<br>Vacation details;<br>Employment history;<br>Information about close relatives;<br>Information about close relatives permanently<br>residing abroad and (or) drawing up documents<br>for permanent residence in another country;<br>Dismissal information;<br>Other information, necessary in compliance with<br>The Russian Federation Labor Code<br><i>representatives of contractors:</i> | automated     | according to the   | according to the  |
|---|---------------|--|---|
| <u>other:</u><br>Full name;<br>Job title;<br>Date of birth;<br>E-mail address;  |               | normative legal<br>acts regulating the<br>order of personal<br>data processing<br>(1C: Management<br>of the Holding) | normative legal<br>acts regulating the<br>order of personal<br>data storage (1C:<br>Management of the<br>Holding) |
| Data of personality identification document;<br>Name of identity document issuing authority;<br>Date of issue of identity document;<br>Place of work;<br>Contact phones (or another type of<br>communication);<br>Job description   | non-automated | according to the<br>normative legal<br>acts regulating the<br>order of personal<br>data processing                   | according to the<br>normative legal<br>acts regulating the<br>order of personal<br>data storage                   |
| Purpose of PD processing:<br>Maintaining personnel records and making payroll calculations, as well as realization of labor and other connected<br>relations;   |               |  |   |
| Employees:  | automated     | according to the normative legal   | according to the normative legal  |

| —   | 3             |   |   |
|---|---------------|---|---|
| other:Full name;Contact phones;Date of birth;Registration address;Place of birth;Gender;Citizenship;SNILS (Insurance Number of Individual LedgerAccount);Data of personality identification document;Name of identity document issuing authority;Date of issue of identity document;Residence address;TIN;Information on education;Professional development information;Occupational retraining information;Payroll number;Type of work;Details of the employment contract;Information on foreign language proficiency;Details of education document;Training specialty according to the educationdocument;Information on post-graduate professionaleducation;Profession;Length of service;Marital status;Family details; | non-automated | acts regulating the<br>order of personal<br>data processing<br>(1C: Company<br>configuration:<br>Salary and HR<br>Management)<br>according to the<br>normative legal<br>acts regulating the<br>order of personal<br>data processing | acts regulating the<br>order of personal<br>data storage (1C:<br>Company<br>configuration:<br>Salary and HR<br>Management)<br>according to the<br>normative legal<br>acts regulating the<br>order of personal<br>data storage |



| Date of registration on the place of residence;<br>Information on military registration;<br>Information on hiring and transfers to other<br>positions;<br>Attestation details;<br>Information on awards (incentives);<br>Information on honorary degrees;<br>Vacation details;<br>Information on social benefits, an employee has<br>right to according to legislation;<br>Dismissal information;<br>Basis for termination of the employment<br>contract (dismissal);                                    |           |  |   |
|--|-----------|--|---|
| dismissed employees:<br>other:<br>Full name;<br>Contact phones;<br>Date of birth;<br>Registration address;<br>Place of birth;<br>Gender;<br>Citizenship;<br>SNILS (Insurance Number of Individual Ledger<br>Account);<br>Data of personality identification document;<br>Name of identity document issuing authority;<br>Date of issue of identity document;<br>Residence address;<br>TIN;<br>Information on education;<br>Professional development information;<br>Occupational retraining information; | automated | according to the<br>normative legal<br>acts regulating the<br>order of personal<br>data processing<br>(1C: Company<br>configuration:<br>Salary and HR<br>Management) | according to the<br>normative legal<br>acts regulating the<br>order of personal<br>data storage (1C:<br>Company<br>configuration:<br>Salary and HR<br>Management) |

|  | 5             |                     |                     |
|--|---------------|---------------------|---------------------|
| Payroll number;                                  |               |                     |                     |
| Type of work;                                    |               |                     |                     |
| Details of the employment contract;              |               |                     |                     |
| Information on foreign language proficiency;     |               |                     |                     |
| Details of education document;                   |               |                     |                     |
| Qualification according to education document;   |               |                     |                     |
| Training specialty according to the education    |               |                     |                     |
| document;  |               |                     |                     |
| Information on post-graduate professional        |               |                     |                     |
| education;                                       |               |                     |                     |
| Profession;                                      |               |                     |                     |
| Length of service;                               |               |                     |                     |
| Marital status;                                  |               |                     |                     |
| Family details;                                  |               |                     |                     |
| Date of registration on the place of residence;  |               |                     |                     |
| Information on military registration;            |               |                     |                     |
| Information on hiring and transfers to other     |               |                     |                     |
| positions;                                       |               |                     |                     |
| Attestation details;                             |               |                     |                     |
| Information on awards (incentives);              |               |                     |                     |
| Information on honorary degrees;                 |               |                     |                     |
| Vacation details;                                |               |                     |                     |
| Information on social benefits, an employee has  |               |                     |                     |
| right to according to legislation;               |               |                     |                     |
| Dismissal information;                           |               |                     |                     |
| Basis for termination of the employment          |               |                     |                     |
| contract (dismissal);                            |               |                     |                     |
| close relatives of employees whose personal      | non-automated | according to the    | according to the    |
| data are necessary for the purposes of meeting   |               | normative legal     | normative legal     |
| the requirements of the labor legislation of the |               | acts regulating the | acts regulating the |
| Russian Federation:                              |               | order of personal   | order of personal   |
| athory   |               | data processing     | data storage        |
| <u>other:</u>                                    |               |                     |                     |

|  | 6   |                     |                     |
|--|---|---------------------|---------------------|
| Full name;   |   |                     |                     |
| Date of birth;   |   |                     |                     |
| Degree of relationship;  |   |                     |                     |
| Other information, necessary in compliance with<br>The Russian Federation Labor Code |   |                     |                     |
|  |   |                     |                     |
| -  | ose of PD processing:<br>ancies and recruitment req | uests:              |                     |
| candidates:  | automated   | according to the    | according to the    |
|  |   | normative legal     | normative legal     |
| other:   |   | acts regulating the | acts regulating the |
| Full name;   |   | order of personal   | order of personal   |
| Contact phones;  |   | data processing (E- | data storage (E-    |
| Date of birth;   |   | Staff Recruiter)    | Staff Recruiter)    |
| Gender;  |   | ,                   | ,                   |
| E-mail address;  |   |                     |                     |
| Information on education;  |   |                     |                     |
| Contact phones (or another type of   |   |                     |                     |
| communication);  |   |                     |                     |
| Salary;  |   |                     |                     |
| Employment history;  |   |                     |                     |
| Work Schedule;   |   |                     |                     |
| Testing results;   |   |                     |                     |
| What vacancy is considered;  |   |                     |                     |
| Employment site;   |   |                     |                     |
| Fact of employment;  |   |                     |                     |
| Reason for denial of employment  |   |                     |                     |
| candidates:  | non-automated                                       | according to the    | according to the    |
| other:   |   | normative legal     | normative legal     |
| Full name;   |   | acts regulating the | acts regulating the |
| Contact phones;  |   | order of personal   | order of personal   |
| Date of birth;   |   | data processing     | data storage        |
| Gender;  |   |                     |                     |
| Genuer,  |   |                     |                     |

|                                    | 1                          |                     |                     |
|------------------------------------|----------------------------|---------------------|---------------------|
| E-mail address;                    |                            |                     |                     |
| Information on education;          |                            |                     |                     |
| Contact phones (or another type of |                            |                     |                     |
| communication);                    |                            |                     |                     |
| Salary;                            |                            |                     |                     |
| Employment history;                |                            |                     |                     |
| Work Schedule;                     |                            |                     |                     |
| Testing results;                   |                            |                     |                     |
| What vacancy is considered;        |                            |                     |                     |
| Employment site;                   |                            |                     |                     |
| Fact of employment;                |                            |                     |                     |
| Reason for denial of employment    |                            |                     |                     |
|                                    | ose of PD processing:      |                     |                     |
| Planning and acco                  | ounting of employees' work |                     |                     |
| Employees:                         | automated                  | according to the    | according to the    |
|                                    |                            | normative legal     | normative legal     |
| other:                             |                            | acts regulating the | acts regulating the |
| Full name;                         |                            | order of personal   | order of personal   |
| Job title;                         |                            | data processing     | data storage (WFM   |
| Date of birth;                     |                            | (WFM - Work Force   | - Work Force        |
| Payroll number;                    |                            | Management, EST)    | Management, EST)    |
| Salary;                            |                            |                     |                     |
| date of dismissal;                 |                            |                     |                     |
| Work Schedule;                     |                            |                     |                     |
| Date of employment;                |                            |                     |                     |
| Project;                           |                            |                     |                     |
| Skill-group                        |                            |                     |                     |
| Work time;                         |                            |                     |                     |
| Work status;                       |                            |                     |                     |
| Site;                              |                            |                     |                     |
| Role;                              |                            |                     |                     |
| domain account;                    |                            |                     |                     |
| Site                               |                            |                     |                     |



|   | 8                                 |                                     |                                     |
|---|-----------------------------------|-------------------------------------|-------------------------------------|
| Pur   | pose of PD processing             | :                                   |                                     |
| Execution of orders to process personal data of |                                   |                                     | or of other guarantor               |
| on whose be                                     | <u>ehalf personal data is pro</u> |                                     |                                     |
| clients of counterparties:                      | automated                         | according to the<br>normative legal | according to the<br>normative legal |
| other:  |                                   | acts regulating the                 | acts regulating the                 |
| Full name;                                      |                                   | order of personal                   | order of personal                   |
| Job title;                                      |                                   | data processing                     | data storage                        |
| Date of birth;                                  |                                   | («Cisco IP Contact                  | («Cisco IP Contact                  |
| Registration address;                           |                                   | Center», BEEPER                     | Center», BEEPER                     |
| SNILS (Insurance Number of Individual Ledger    |                                   | Distributed Screen                  | Distributed Screen                  |
| Account);                                       |                                   | Monitor, V-Rec,                     | Monitor, V-Rec,                     |
| E-mail address;                                 |                                   | Smart Logger,                       | Smart Logger,                       |
| Data of personality identification document;    |                                   | Quality                             | Quality                             |
| Name of identity document issuing authority;    |                                   | Management Tool)                    | Management Tool)                    |
| Account number;                                 |                                   |                                     |                                     |
| Residence address;                              |                                   |                                     |                                     |
| TIN;  |                                   |                                     |                                     |
| Place of work;                                  |                                   |                                     |                                     |
| Banking details;                                |                                   |                                     |                                     |
| Information on education;                       |                                   |                                     |                                     |
| Information on changing name;                   |                                   |                                     |                                     |
| Profession;                                     |                                   |                                     |                                     |
| Marital status;                                 |                                   |                                     |                                     |
| Contact phones (or another type of              |                                   |                                     |                                     |
| communication);                                 |                                   |                                     |                                     |
| Employment history;                             |                                   |                                     |                                     |
| Information on incomes;                         |                                   |                                     |                                     |
| information on personal account;                |                                   |                                     |                                     |
| Gender;   | · · · ·                           |                                     |                                     |
| Employees:                                      | automated                         | according to the                    | according to the                    |
| athar   |                                   | normative legal                     | normative legal                     |
| other:  |                                   | acts regulating the                 | acts regulating the                 |

|                                    | 9                          |                     |                     |
|------------------------------------|----------------------------|---------------------|---------------------|
| Full name;                         |                            | order of personal   | order of personal   |
| Payroll number;                    |                            | data processing     | data storage        |
| Project;                           |                            | («Cisco IP Contact  | («Cisco IP Contact  |
| Skill-group                        |                            | Center», BEEPER     | Center», BEEPER     |
| Work status;                       |                            | Distributed Screen  | Distributed Screen  |
| Site;                              |                            | Monitor, V-Rec,     | Monitor, V-Rec,     |
| Login;                             |                            | Smart Logger,       | Smart Logger,       |
| Role;                              |                            | Quality             | Quality             |
| Tel. number of IP communicator     |                            | Management Tool)    | Management Tool)    |
|                                    | Purpose of PD process      | -                   |                     |
|                                    | uitment and training of pe | ersonnel;           |                     |
| candidates:                        | automated                  | according to the    | according to the    |
|                                    |                            | normative legal     | normative legal     |
| other:                             |                            | acts regulating the | acts regulating the |
| Full name;                         |                            | order of personal   | order of personal   |
| Contact phones;                    |                            | data processing     | data storage        |
| Date of birth;                     |                            | (Voxys Inside)      | (Voxys Inside)      |
| Gender;                            |                            |                     |                     |
| E-mail address;                    |                            |                     |                     |
| Information on education;          |                            |                     |                     |
| Contact phones (or another type of |                            |                     |                     |
| communication);                    |                            |                     |                     |
| Salary;                            |                            |                     |                     |
| Employment history;                |                            |                     |                     |
| Work Schedule;                     |                            |                     |                     |
| Testing results;                   |                            |                     |                     |
| What vacancy is considered;        |                            |                     |                     |
| Employment site;                   |                            |                     |                     |
| Fact of employment;                |                            |                     |                     |
| Reason for denial of employment    |                            |                     |                     |
| Employees:                         | automated                  | according to the    | according to the    |
|                                    |                            | normative legal     | normative legal     |
| <u>other:</u>                      |                            | acts regulating the | acts regulating the |

9

| 10                                 |                                     |                     |                     |
|------------------------------------|-------------------------------------|---------------------|---------------------|
| Full name;                         |                                     | order of personal   | order of personal   |
| Contact phones;                    |                                     | data processing     | data storage        |
| Date of birth;                     |                                     | (Voxys Inside)      | (Voxys Inside)      |
| Gender;                            |                                     |                     |                     |
| E-mail address;                    |                                     |                     |                     |
| Contact phones (or another type of |                                     |                     |                     |
| communication);                    |                                     |                     |                     |
| Salary;                            |                                     |                     |                     |
| Employment history;                |                                     |                     |                     |
| Work Schedule;                     |                                     |                     |                     |
| Testing results;                   |                                     |                     |                     |
| What vacancy is considered;        |                                     |                     |                     |
| Employment site;                   |                                     |                     |                     |
| Fact of employment;                |                                     |                     |                     |
| Reason for denial of employment    |                                     |                     |                     |
| •                                  | ose of PD processing:               |                     |                     |
| ensuring acces                     | <u>s and intra-object control i</u> | regimes.            |                     |
| other:                             | automated                           | according to the    | according to the    |
| Full name;                         |                                     | normative legal     | normative legal     |
| Job title;                         |                                     | acts regulating the | acts regulating the |
| Department;                        |                                     | order of personal   | order of personal   |
| Payroll number;                    |                                     | data processing     | data storage (Orion |
|                                    |                                     | (Orion PRO,         | PRO, PERCo-WEB      |
|                                    |                                     | PERCo-WEB 2.0)      | 2.0)                |
|                                    | non-automated                       | according to the    | according to the    |
|                                    |                                     | normative legal     | normative legal     |
|                                    |                                     | acts regulating the | acts regulating the |
|                                    |                                     | order of personal   | order of personal   |
|                                    |                                     | data processing     | data storage        |
|                                    |                                     |                     |                     |
|                                    |                                     |                     |                     |
|                                    |                                     |                     |                     |
|                                    |                                     |                     |                     |

| -  | 11            |                                     |                                     |
|--|---------------|-------------------------------------|-------------------------------------|
| visitors:  | automated     | according to the<br>normative legal | according to the<br>normative legal |
| other:   |               | acts regulating the                 | acts regulating the                 |
| Full name  |               | order of personal                   | order of personal                   |
|  |               | data processing                     | data                                |
|  |               | (PERCo S-20, Orion                  | storage(PERCo S-                    |
|  |               | PRO, PERCo-WEB                      | 20, Orion PRO,                      |
|  |               | 2.0)                                | PERCo-WEB 2.0)                      |
| visitors:  | non-automated | according to the normative legal    | according to the<br>normative legal |
| <u>other:</u>  |               | acts regulating the                 | acts regulating the                 |
| Full name  |               | order of personal                   | order of personal                   |
|  |               | data processing                     | data storage                        |
|  | automated     | according to the                    | according to the                    |
|  | automated     | according to the                    | according to the                    |
| <u>other:</u>  |               | normative legal                     | normative legal                     |
| Full name;   |               | acts regulating the                 | acts regulating the                 |
| Contact phones;  |               | order of personal                   | order of personal                   |
| E-mail address;  |               | data processing                     | data storage                        |
| year, month, date and place of birth;                                      |               |                                     |                                     |
| personality identification document details;                               |               |                                     |                                     |
| taxpayer identification number, date of its                                |               |                                     |                                     |
| registration, details of the certificate of                                |               |                                     |                                     |
| registration at a tax office;<br>actual residence and registration address |               |                                     |                                     |
| and(or) temporary stay registration address;                               |               |                                     |                                     |
| information on education, profession and                                   |               |                                     |                                     |
| qualification, details of education documents;                             |               |                                     |                                     |
| information on previous positions and length of                            |               |                                     |                                     |
| service, military duty, military registration;                             |               |                                     |                                     |



|   | 12                    |  |   |
|---|-----------------------|--|---|
| the source of access to the Operator's website<br>and search or advertising query information;<br>the source of access to the Operator's website<br>and search or advertising query information;<br>data about the user device (among which<br>resolution, version and other attributes<br>characterizing the user device, IP address);<br>information about the user's browser (or other<br>program with the help of which the Internet is<br>accessed), technical characteristics of<br>equipment and software used by the user;<br>access date and time;<br>user clicks, page views, field fills, banner and<br>video impressions and views;<br>data characterizing audience segments;<br>session settings;<br>visit time data;<br>user ID and site display settings stored in |                       |  |   |
| cookies.  |                       |  |   |
| Purp  | ose of PD processing: |  |   |
| communication with users (visitors), including s the Operator's website, execution of agree   | -                     |  |   |
| <u>other:</u><br>Full name;<br>Contact phones;<br>E-mail address;   | automated             | according to the<br>normative legal<br>acts regulating the<br>order of personal<br>data processing | according to the<br>normative legal<br>acts regulating the<br>order of personal<br>data storage |

\*PD - personal data

